



Non-Clinical Senior Category Manager

Prepared by Castlefield Recruitment

Welcome

I am delighted to offer 5 newly created posts and recruitment to one existing post within our Procurement and Supplies department.

The creation of the new posts is to ensure we continue to deliver procurement services in line with the Public Contract Regulations, Provider Selection Regime and the new Procurement Act 2024.

It's an exciting time to join public sector procurement and these 6 posts will give the right candidates the opportunity to develop themselves and the role and shaping the future of CHS Procurement.

- Senior Category Manager (Clinical)
- Senior Category Manager (Non-Clinical)
- Contract Manager and Social Value Lead
- Assistant Category Manager – Non-Clinical
- Procurement Assistant – Procurement Team
- Procurement Assistant – Contracts Management and Social Value Team

CHS provides estates, facilities, medical engineering and procurement services to Calderdale and Huddersfield NHS Foundation Trust (CHFT) and other customers.

CHS was formed in 2018, as a relatively new company we have already won the Huddersfield Examiner Business Award (Community) 2021/22 and been voted in the top 100 companies within Kirklees for the last 2 years.

Our Estates team have recently won 3 national trophies at The Building Better Healthcare Awards in London. The project scooped 'Best Covid Building Design Project' & 'Best Covid Project Team' as well as the coveted 'Clinicians Choice' awards. In addition, our Materials Management team have won an 'Above and Beyond' Award at The Yorkshire and Humber Procurement Skills Development Network for the amazing work they did during the pandemic.

CHS is a great place to work that will provide the right candidates an opportunity to grow and develop as part of our team.

Please see the attached job description and personal specification that is linked to this post.

If you feel you have the right attributes and experience we look forward to receiving your application.

Stuart Sugarman
Managing Director
Calderdale and Huddersfield Solutions Ltd

Our Organisation

Background to the Organisation

We employ over 450 staff in a wide range of functions, ranging from cleaners, drivers, catering, retail and portering staff to engineers and procurement specialists.

Overview of Calderdale and Huddersfield Solutions Limited

CHS is a wholly owned subsidiary of the Trust and provides a fully managed suite of healthcare facilities for use by CHFT. CHS provides value to CHFT through its specific service offer and through its ability to manage developments and operational risk for the Trust and other parties, enabling the Foundation Trust Board to focus on clinical matters. These services include the management of contracts on behalf of CHFT including procurement and contract management as well as more traditional estates, facilities, medical engineering and procurement services.

CHS is led by a directly employed Managing Director with directly employed staff providing estates, facilities and procurement services.

Our location

CHS is situated at the Huddersfield Royal Infirmary (4 miles from Calderdale Royal Hospital in Halifax where some of our services are based) and we sit between a choice of Airports such as Leeds/Bradford and Manchester. We are also conveniently located within easy distance to Huddersfield and Halifax Railway Stations with accessible rails links to Leeds, Manchester, York, Liverpool and London.

Huddersfield Royal Infirmary itself is situated in the village of Lindley. There are a number of local amenities, such as supermarkets, high quality independent shops, and great bars and restaurants. There is a post office and public transport on the doorstep and the centre of Huddersfield is within easy walking distance.

Calderdale Royal Hospital is located in the town of Halifax, a short 15-minute drive from Huddersfield. There is a free shuttle bus that runs between both sites regularly.

Our Organisation

Included Services

CHS delivers the following services for the operated healthcare facilities:

- **Estates Services:** includes the estate development, maintenance, repair and health and safety aspects of a fully functioning hospital facility
- **Facilities Service:** includes cleaning, portering, transport, linen, catering, retail, waste management and car park management
- **Procurement Service:** includes the procurement of all non-pay goods and services for both CHS and CHFT, materials management (stock, supply and distribution of clinical and non-clinical products and consumables), contract management and utilities procurement
- **Medical Engineering:** all aspects of medical devices management, including the procurement and repair of new devices

Our Vision and Values

Calderdale and Huddersfield Solutions Ltd (CHS) recognises that its' staff are its greatest asset and that its business is its' people. It is important that the values of CHS reflect the Trusts values so we can act as an enabler for clinical and non-clinical teams to provide the best possible service for patients.

Calderdale and Huddersfield Foundation Trust's (CHFT) values and behaviours underpin the vision of the Trust and these are the values that all employees of CHS are expected to adopt.

Our Vision:

Together we will deliver outstanding compassionate care for our patients and One Culture of Care for our colleagues.

One Culture of Care:

Caring for each other the same way we care for our patients.

Our 4 values supporting One Culture for Care:



We put people first



We go see



We work together
to get results



We do the must-
dos

Our vision is to be an employer of choice. We will support our staff to develop and encourage a drive for all staff to be more commercially aware. Where appropriate we will provide training for staff to help us deliver our commercial strategy, this will include developing knowledge of writing business plans and tenders.

We are committed to reducing waste, improving efficiency and building a sustainable workforce to grow the business. We aim to do this by:

- Being a socially responsible and diverse organisation, growing and nurturing a workforce drawn from our community at all levels of qualification and background
- Instilling a culture of mutual respect
- Having a strong focus on learning and development for all staff, to enhance business performance and job satisfaction
- Providing mentoring and coaching support to navigate training and development opportunities
- Encouraging creativity and a 'can do' attitude
- Developing a clear apprenticeship strategy offering opportunities across all areas of Estates, Facilities and Procurement that also maximises the potential of our existing workforce who want to progress their careers. The apprenticeship scheme will help the organisation to develop a future workforce offering a real career path through to qualified and skilled positions

Our Strategy

This People Policy sets out what is required for us to deliver our objectives through our people. It seeks to enable and equip our staff with the necessary knowledge, skills experience and attitudes to deliver outstanding performance to facilitate this.

The Policy complements the organisation's interdependent strategies for sustainability and commercial viability by having the highest standards of leadership and management.

We will embrace the diversity and individuality of people to foster a culture of openness; with capable, motivated and resilient staff.

Our People Policy will be underpinned by the following:

- Staff Engagement Strategy
- Occupational Health and Well Being Strategy
- Staff Survey Action Plans
- Commercial Strategy
- Sustainability Plan

Inclusion:

We aspire to develop a culture where diversity and inclusion is embedded in our attitudes and actions.

We believe the diverse voices of our colleague should be celebrated, we will aim to tackle any barriers that might prevent colleagues from bringing their authentic self to work and we are committed to nurturing a secure and supportive environment where everyone is valued for their contribution.

Our approach complies with the Equality Act 2010 and we commit to making sure there is no unjustified discrimination in the recruitment, retention, training and development of colleagues.

We will strive to:

- Improve individual awareness of cultural difference, including unconscious bias and embrace ideas to improve diversity in recruitment and development processes
- Work positively with staff from diverse groups to enable them to achieve their potential and ensure tailored development plans are created
- Support all our people in undertaking their roles to work without fear of discrimination from patients or staff of any form and to be confident that discrimination will be tackled
- To develop a culture where all staff feel able to call out discrimination

This means that:

We will promote and value difference in order to attract, recruit, retain and support our staff and be more reflective of the communities we serve.

Our values will focus on respect and acceptance of our differences and we will ensure employees from all backgrounds have equal access to career opportunities and receive fair treatment in the workplace.

Our recruitment training will look at how prejudice and unconscious bias can encroach into the selection process and how we negate this. We will where possible include a BAME colleague in the recruitment process for posts at grade G or above.

CHS colleagues have access to CHFT's LGBTQ and BAME networks, social groups and events. For up to date information on both please see CHFT's intranet pages. CHFT will look to create a forum for colleagues with a disability starting in summer 2019 and other networks will follow.

Our Behaviours

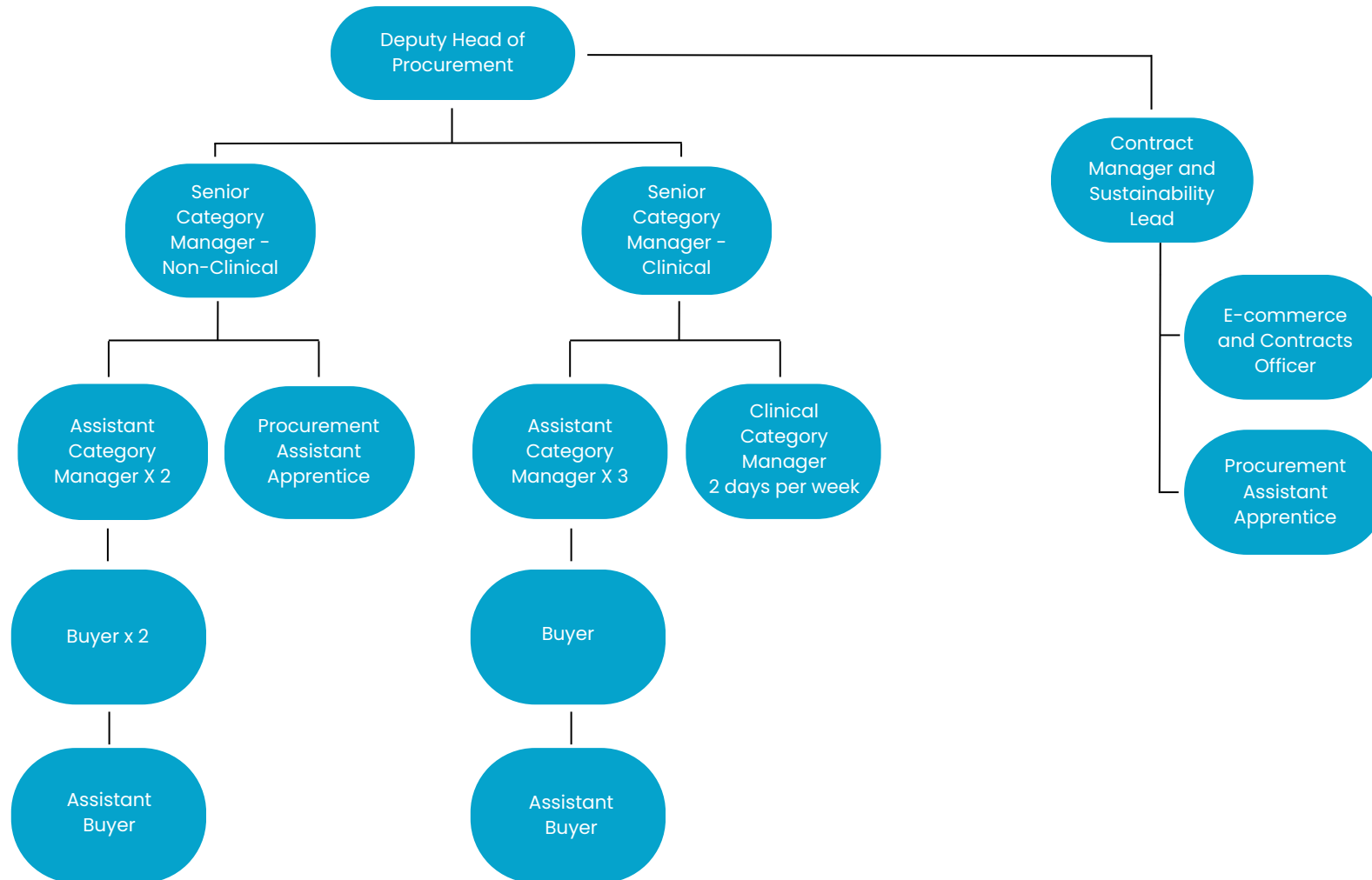
There are 7 principles with descriptions of associated behaviours to ensure there is clarity about 'the way we do things around here' and to understand our expectations of each other.

PRINCIPLES	EXAMPLE BEHAVIOURS – 'I WILL'
Be Respectful	<ul style="list-style-type: none">• Treat everyone with courtesy and respect - be consistently friendly, welcoming and attentive, and show kindness, compassion and empathy• Focus on the needs of service users –present a positive attitude and offer 'excellent service with a smile'• Anticipate, listen and respond to the needs of others• Treat others as they would wish to be treated• Respect diversity and value difference
Be Responsible	<ul style="list-style-type: none">• Accept full responsibility for my words, behaviours, attitudes and actions• Recognise the impact of my decisions• Provide a service that I am proud of• Reflect the Company values in all I do• Act as an ambassador for the organisation• Always give of my best
Be Accountable	<ul style="list-style-type: none">• Act professionally and consistently at all times• Own what is mine and follow things through• Contribute to my team's collective responsibility• Identify and escalate risks• Add value to the organisation through what I do and how I behave

Our Behaviours

Be Courageous	<ul style="list-style-type: none">• Support new ways of working• Offer positive challenge to what we do and how we do it• Seek out and give constructive feedback• Participate in and contribute to frank and honest discussions• Acknowledge and address my development needs• Look for innovative solutions
Be Inspirational	<ul style="list-style-type: none">• Look for and get involved in opportunities that improve services• Develop myself and my colleagues• Motivate, encourage, and support others• Demonstrate the passion and energy I have for my work• Listen to understand – show genuine concern for others• Act with integrity – lead by example and walk the talk• Act consistently
Be Positive	<ul style="list-style-type: none">• Promote a learning culture not a blame culture at every level• Demonstrate a can-do attitude – ‘how can we make this work?’• Identify problems and focus on solutions• Embrace, promote and support change• Keep the ‘big picture’ in mind• Demonstrate resilience in difficult times
Be a Team Player	<ul style="list-style-type: none">• Share my ideas, skills and knowledge with others• Recognise, celebrate and share success with my team, other colleagues and the company• Work collaboratively and positively with others across team boundaries to get the job done• Seek to build and nurture new relationships• Recognise and value everyone’s contribution• Remember we are all working together• Be loyal to my colleagues, my manager and the organisation

Team Structure



About the Role

Job Title: Non- Clinical Senior Category Manager

Reporting to: Head of Procurement and Supplies / Deputy Head of Procurement and Supplies

Location: Acre Mill Outpatients
Procurement Team
Floor 3
Lindley
HD3 3EA

Depending on experience, candidates may be required to work from the office more in the initial 3 months to build up relationships with the Senior Management Team, Assistant Category Managers and other key stakeholders. This will move to 2 days minimum in the office with home working where possible. Travel to meetings, conferences and training as necessary.

Salary: Grade G - £44,702

Role Summary

We are looking for 2 experienced procurement professionals to join the CHS procurement team as Senior Category Managers. The procurement and contract landscape is changing in 2024 with the introduction of the Provider Selection Regime and the new Procurement Act 2024. Following an internal review, these posts are newly created posts and an exciting time for the right candidates to drive strategic category management process across CHS/CHFT in line with the PCRs, PSR and Procurement Act 2024. The roles include the direct line management of an existing category team made up of 5 Assistant Category Managers split across 3 clinical and 2 non-clinical and a Procurement Assistant Apprentice.

The roles include extensive customer relationship management, supplier relationship management, category strategy development and implementation, and involves provision of hands on support to CHS and CHFT colleagues. The roles will play a key part in ensuring CHS/CHFT implement the new Procurement Act 2024.

The post holder:

- Will be responsible for the strategic drive of the procurement team workload
- Will lead in the high risk high value procurements including Capital, IT, Estates and Clinical
- Will analyse spend and contract data to identify and deliver CIP and non-CIP savings
- Will develop a future procurement plan and be accountable for the activities of the category team

Responsibilities & Duties

- Will ensure that the category resource is utilised in the most effective and efficient way
- Will be the procurement expert for the category and ensure that at all times there is compliance with Public Contract Regulations 2015, CHS and CHFT Standing Financial Instructions, and UK Legislation
- Will develop strong working relationships with all stakeholders, both internal and external to CHS/the Trust, promoting a culture of shared responsibility for procurement issues within the context of the Trust objectives
- Will provide procurement and contract support and guidance to the category team, CHS and the Trust

Working Relationships & Contacts

- Head of Procurement
- Deputy Head of Procurement
- Assistant Category Managers
- E-Commercial and Contracts Officer
- Suppliers
- Operational and Divisional Managers/Heads of Service
- Materials Management
- Other Trusts
- ICB/ICS/WYAAT
- Category Tower Account Managers
- Finance Leads/Director of Finance

- Take day to day supervisory responsibility for a team dedicated to the nominated procurement activity
- Ensure as far as practicable the use of standard formal documentation and procedures
- Drive forward the category management agenda ensuring a proactive approach to strategic and operational procurement activity
- Accountable for the category management activity in Atamis e-procurement solution ensuring it is kept up to date and can be relied on to provide appropriate management information

Cross Departmental

- Assist the Deputy Head of Procurement and Supplies in the development and implementation of the Trust's procurement strategy based on best practice for NHS and public sector procurement and ensuring that such strategy is monitored against objectives and reviewed
- To provide managerial support across the procurement department and to other senior managers as and when required
- Authorise purchase orders having ensured the best methods or routes of supply have been used, and deal with all procurement issues from request to receipt and payment
- Support urgent requests for the supply of goods or services and ensure that arrangements are in place to meet the urgent requirement, dealing with the request responsibly and effectively
- Deputise when required for other senior members of the commercial and procurement team

Responsibilities & Duties

Resource Management

- Manage a robust work plan for the category team ensuring that deployment of category resource is effectively meeting the needs of the organisations stakeholders
- Deliver an effective communication strategy for the category team ensuring that two way dialogue is available on both an individual basis as well as within a team environment
- Provide management support to the team through monthly one to ones, team meetings, appraisals, development plans and access to training
- Provide staff with appropriate levels of support, coaching mentoring to ensure that they are able to deliver to the best of their ability

Savings

- Analyse spend and contract data to identify and deliver CIP and non-CIP savings
- Contribute to the delivery of cost and efficiency savings for the organisation ensuring that areas which have the opportunity of driving initiatives forward are provided with the relevant resource and support to deliver
- Continually review the route to market for goods and services ensuring that established arrangements eg utilisation of national/regional frameworks continue to offer best value for money

Compliance

- Compliance to both internal and best practise processes and procedures which achieve best value for money when procuring products & services whilst also ensuring compliance with contracts and Trust/EU standard procurement practice
- Ensure that the Trust's Standing Financial Instructions (SFI's), European Public Procurement Legislation, and the Trust's and NHS procurement policies and procedures are adhered to at all times
- Ensure that any queries, complaints or discrepancies reported to the department are dealt with in a timely and efficient manner, including product advice to members of the public and GP practices
- Assist in the development and implementation of operational policies and procedures and support activities which ensure compliance to accredited standards awarded to the organisation

Suppliers/Supply

- Ensure effective supplier management to ensure compliance to contractual arrangements, KPIs and specifications as well as providing support in the event of market disruption and supplier failure which causes an issue with supply/service delivery

Responsibilities & Duties

Stakeholder

- Effective stakeholder management strategies deployed when undertaking procurement activities/projects to ensure best outcomes are achieved for all parties
- Provide procurement advice, support to Trust staff working on procurement tasks

Collaboration

- Liaising with ICS, WYAAT, DOH, NHS Supply Chain and any applicable Procurement Hub and other appropriate organisations, to benefit from sharing best practice, including the provision of data
- Represent and Chair where appropriate any regional collaboration meetings to identify and drive collaboration
- Working collaboratively with other Trusts to rationalise products and suppliers, and agreeing and achieving savings and other value added benefits

Self Management

- Attend all mandatory training as required by CHS/Trust including Central Commercial Function and Cabinet Office training
- Lead by example when mentoring team members, being the pillar of support
- Participate in the annual appraisal process including putting in place development plans
- Seek advice and support from line manager and other colleagues within the procurement team
- Be open to change, amend working practices in response to changes in process with a positive attitude
- Be open, honest, respectful and reliable
- Be enthusiastic and passionate when adhering to company values and engaging in your personal development
- Be attentive to the detail in any procurement and negotiation activity
- Be professional, impartial and unbiased in your communication, advice and recommendations to procurement stakeholders or colleagues

Responsibilities & Duties

Healthcare Associated Infection

- Healthcare workers have an overriding duty of care to patients and are expected to comply fully with best practice standards. You have a responsibility to comply with Company/Trust policies for personal and patient safety and for prevention of healthcare-associated infection (HCAI); this includes a requirement for rigorous and consistent compliance with Trust policies for hand hygiene including the 'naked below the elbow' approach, use of personal protective equipment and safe disposal of sharps. Knowledge, skills and behaviour in the workplace should reflect this; at annual appraisal you will be asked about the application of practical measures known to be effective in reducing HCAI. The Company has the responsibility of ensuring that adequate resources are available for you to discharge your responsibilities

Safeguarding

- The Company, via the Trust has in place both a Safeguarding Children Policy and a Safeguarding Adults Policy in line with national legislation
- The Safeguarding Policies place a duty upon every employee who has contact with children, families and adults in their everyday work to safeguard and promote their welfare. In the event that you have concerns about possible harm to any child or adult you should contact your line manager immediately or in their absence your Director. Out of hours contact should be made with the Trust's on-call manager through switchboard

- The Trust has nominated Safeguarding Leads who act as contact points for support and advice if concerns are raised about a child or adults welfare. These individuals can be reached through switchboard during office hours by asking for the Named Professionals for Safeguarding Children or Adults respectively
- The policies and procedures described below are located on CHFT's intranet and internet site and you should ensure you are aware of, understand and comply with these. In addition the Trust will publicise and raise awareness of its arrangements and provide appropriate resources and training
 - CHFT Safeguarding Children Policy
 - Safeguarding Board Procedures for Children (www.calderdale-scb.org.uk or www.kirklees.gov.uk/safeguarding)
 - CHFT Procedure for Managing Allegations of Abuse Against Staff who Work with Children/Adults
 - CHFT Safeguarding Adults Policy
 - Safeguarding Board Procedures for Adults (www.kirklees.gov.uk/safeguardingadults or www.calderdale.gov.uk)

Responsibilities & Duties

Probationary Periods

- All staff new to Calderdale and Huddersfield Solutions are required to undergo a 6 month probationary period (with the exception of staff on temporary or fixed term contracts for 6 months or less who are subject to separate arrangements)
- All existing CHS staff transferring internally to a new post within the company are required to undergo a modified probationary period of 3 months

Equality Impact

- Calderdale and Huddersfield Solutions aim to design and implement services, policies and measures that meet the diverse needs of our service, population and workforce, ensuring that none are placed at a disadvantage over others. We therefore aim to ensure that in both employment and services no individual is discriminated against by reason of their gender, gender reassignment, race, disability, age, sexual orientation, religion or religious/philosophical belief, marital status or civil partnership

Job Dimensions

- Public sector procurement experience
- NHS procurement experience
- Contract Law knowledge
- Commitment to personal development
- Proactive
- Confident
- Attention to detail
- Analytical
- Negotiation and influencing skills
- Stakeholder Management
- IT literate
- Line management experience



Responsibilities & Duties

Principles, Behaviours and Core Leadership Behaviours

Core Principles:

- We put the patient first
- We go see
- We do the must dos
- We work together to get results

Core Behaviours:

- The attitudes and behaviours we expect from each other can be found in the staff handbook for new employees

Core Leadership Behaviours:

- To act as a role model for the Company.
- Supportive
- Responsive
- Compassionate
- Honest

Additional Requirements

- Attend all mandatory training
- Participate annually identifying, developing and agreeing your own development plan with your Line Manager using the Company Appraisal
- Comply with all Trust policies, procedures and protocols
- Carry out duties with due regard to the company's Equal Opportunity Policy
- Maintain professional conduct including appearance at all times



Person Specification

The successful candidate will demonstrate the following;

	Criteria	Essential/ Desirable
Knowledge & Skills	<ul style="list-style-type: none"> • Thorough understanding of the Public Sector procurement • Understanding of basic contract law • Complete understanding and knowledge of Public Contract Regulations 2015 • Practical working knowledge of public procurement • Understanding of the new Procurement Act 2024 • Able to work under pressure and meet deadlines • Ability to lead and motivate • Thorough understanding of current NHS Procurement Landscape • Knowledge and understanding of Acute Trust Procurement • Understanding of change management tools and techniques 	<p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>D</p> <p>D</p> <p>D</p>
Experience	<ul style="list-style-type: none"> • Experience of handling complex procurement projects • Experience of implementing procurement strategy, policy and procedure • Experience of detailed analysis of data relating to the review of product use, cost and savings • Experience of e-procurement solutions such as Atamis • Experience in planning, organising and managing procurement projects and tender exercises • Experience of supplier management including resolution of supply challenges • Proven staff management/supervision experience • Experience of delivering a stakeholder management strategy • Clinical product knowledge • Experience of collaborative procurement across multiple organisations 	<p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>D</p> <p>D</p> <p>D</p>

Person Specification

<p>Qualifications</p>	<ul style="list-style-type: none"> • MCIPS or equivalent qualification • Or equivalent and proven training and professional experience 	<p>E</p>
<p>General</p>	<ul style="list-style-type: none"> • Able to fulfil the health requirements of the post as identified in the Job Description, taking into account any reasonable adjustments recommended by Occupational Health • Must be eligible to work in the UK • Ability to work in various locations throughout the network of services provided by the Company/Calderdale and Huddersfield NHS Foundation Trust • Willing to work in a flexible manner as and when desired • Full UK Driving Licence 	<p>E E E E D</p>

Benefits Package

CHS is an exceptional place to work. We employ in excess of 450 staff in a wide range of functions, ranging from cleaners, porters, retail and administrative staff to engineers and procurement specialists. In addition to a competitive salary and NEST pension employer/employee match scheme (up to 6% CHS contribution) we also offer a range of benefits as follows:-

- Extensive range of discounts on-line and in store at all your favourite retail outlets/Blue Light discount card for further savings
- Staff Lottery scheme
- On site restaurant (staff discount),
- Café serving Costa coffee
- Retail shop
- On site Nursery provision and generous Maternity/Paternity and Adoption schemes
- Workforce benefit team to support with a range of childcare provision/out of school clubs
- Salary sacrifice car and cycle schemes (subject to certain criteria)
- Career break scheme/Special leave policies/Flexible working opportunities
- On site Occupational Health service
- 24/7 Care First Employee Assistance scheme that provides confidential counselling and support/financial and legal help and advice
- Chaplaincy Services, Chapel and Prayer rooms
- Dedicated wellbeing hour each week

Personal Development

- Annual appraisal
- Excellent opportunities to progress and develop new skills
- Wide range of apprenticeships for new and existing staff
- Library and Learning Centres on each hospital site

Tenure

All staff new to Calderdale and Huddersfield Solutions are required to undergo a 6 month probationary period (with the exception of staff on temporary or fixed term contracts for 6 months or less who are subject to separate arrangements).

Pension

Automatic enrolment into the NEST pension scheme
Contributions: 5% from the employee and 3% from the employer and an employer/employee match scheme where if you decide to put extra into the scheme the company will match your additional contribution up to an extra 3%.

Sickness

No pay for first the first working day of absence.
During the first year of service: statutory sickness payment only.
More than 1 year and up to 2 years of service: 4 weeks full pay + 4 weeks half pay.
Over 2 years: 6 weeks full pay + 6 weeks half pay.
Over 5 Years: 10 weeks full pay + 10 weeks half pay.

Benefits Package

Maternity

Full pay - 8 weeks (2 months)

Half pay -18 weeks (4 months) +SMP then:

SMP only - 13 weeks (3 months)

Annual Leave

28 days (20 days plus 8 public holidays)

Annual Leave Purchase Scheme

Annual leave purchase scheme gives an employee the option to purchase one or two weeks' additional annual leave each leave year (pro rata for part time employees).

Personal/Professional Development

CHS strongly encourages and supports on-going personal and professional development for all staff.

Car Parking

Car Parking is available on site.



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