Welbeck

OUTPATIENTS AND PHYSIOLOGY

Cardiac Physiologist – Echocardiography

Join the growing team at Welbeck's new £30m centre at Jordan Hill, Oxford, opening in 2027 — consultant-led specialist care and a premium, personalised patient experience.

LOCATION

Welbeck Oxford, Jordan Hill

REPORTING TO

Outpatient Clinical Manager

CONTRACT

Permanent

Recruitment partner: Castlefield Recruitment
Castlefield Recruitment is managing recruitment for this role exclusively.

About Welbeck Oxford

Welbeck Oxford is a new £30 million private healthcare centre at Jordan Hill Business Park in North Oxford, opening in early 2027 as Welbeck Health Partners' first centre outside London. Designed around same-day diagnosis and treatment, it brings together laminar-flow day-case theatres, an endoscopy unit, a Mohs lab and procedure suites with en-suite recovery pods, two MRI scanners, CT, cone-beam CT and digital X-ray, and an on-site pharmacy with a temperature-controlled dispensing robot. Around 80 leading clinicians have already partnered with the centre across 12 specialties. It is easily reached from the A40, A34 and M40 and Oxford Parkway station. Welbeck's flagship centre is at 1 Welbeck Street, London.

Welbeck Oxford was established by a group of leading clinicians with a shared vision to create a state-of-the-art private day-case centre serving Oxford and the surrounding region.

The centre provides a comprehensive range of outpatient diagnostic, procedural, and day-case interventions within a modern, purpose-built environment. Services include specialties such as Ear, Nose & Throat, Cardiology, Respiratory, Orthopaedics, Gynaecology, Dermatology and Gastroenterology.

The Outpatient department provides a range of services, including consultations with specialists, diagnostic tests, minor procedures and follow-up appointments. All patients arrive for a prebooked appointment, check in with reception, and confirm personal and referral details. The outpatient nursing team work closely with the reception team to ensure that waiting times are kept as short as possible and our patients received safe quality care.

Welbeck Oxford forms part of Welbeck Health Partners, a growing network of innovative healthcare centres across the UK, including the flagship facility at 1 Welbeck Street, London. Additional centres are also planned both nationally and internationally.

OUR VALUES

Collaboration
Harnessing strength in difference

Ambition
Seeing beyond the now

Kindness
Supporting others

Empowerment
Unleashing potential

The role

- Holds British Society of Echocardiography or equivalent qualifications and can support trainee staff with obtaining their accreditation.
- Support the delivery of high-quality, individualised patient care within the outpatient setting, in accordance with centre policies, procedures, and agreed care plans, working within own level of competence and under the direction of registered staff.
- To operationally lead the Cardiac ECHO services for Outpatients
- Be able to support a range of highly specialist Echocardiographic services

- To perform transthoracic echocardiograms; stress echocardiograms, dobutamine stress echocardiograms, contrast studies, bubble studies all independently (where appropriate, nurse support given)
- Responsible for teaching and supervision of trainee/student physiologists
- Communicate complex information with patients, relatives or carers, explaining the procedures taking into account any learning or physical disabilities, in order to obtain agreement and cooperation to any tests or procedures, ensuring privacy, dignity and confidentiality at all times as well as showing empathy when required.
- Recognise and respond appropriately to changes in a patient's condition or emergency situations, promptly reporting concerns and seeking support in line with local protocols.
- Work collaboratively as part of the multidisciplinary team to support the effective delivery of outpatient services and ensure a smooth patient journey.
- Maintain and develop own knowledge, skills, and competencies through mandatory training, supervision, and ongoing development.
- Deliver care in a compassionate, respectful, and person-centred manner, ensuring patient safety, privacy, and wellbeing are consistently maintained

Aim of the role

In this role, you will support the delivery of high-quality, safe, and compassionate care to patients attending the Outpatient Department at Welbeck Oxford for cardiac services. You will work as part of the multidisciplinary team, supporting clinicians and registered nurses in providing effective and patient-centred care, while acting in accordance with centre policies, procedures, and guidance.

You will contribute to maintaining agreed standards of care and support a positive clinical environment by consistently demonstrating the Welbeck values in your day-to-day work.

The post holder will provide a responsive and efficient clinical service to meet the needs of the business. The post holder will use their reason, intellect and judgement to work on their own initiative to deal with matters on behalf of their Manager/Management Team.

The post holder will be an effective decision maker, who is able to prioritise their own workload whilst responding to interruptions. The post holder will be able to deal with unpredictable work patterns and proactively deal with issues without reference to others.

Key Relationships & Stakeholders

The role will require multidisciplinary collaboration with consultants; nursing and AHP teams; Ultralinq reporting systems; Everest IT team and centre senior leadership team. Daily interaction with patients and their relatives/carers.

Main Duties and Responsibilities

Reporting to the Outpatient Manager the Cardiac Physiologist will be responsible for the delivery of safe, effective, and evidencebased care within the outpatient and procedural setting.

- Support the delivery of high-quality, individualised patient care within the outpatient setting, in accordance with centre policies, procedures, and agreed care plans, within own level of competence.

- Ensure availability, cleanliness and maintenance of equipment.
- Ensure appropriate stock levels are maintained ordering stock as appropriate, via stock control or purchase requisition.
- Assist colleagues with learning and enhancing their skills, supporting them wherever needed.
- To participate in a multidisciplinary team, delivering specialist cardiac diagnostic services; liaising with medical, administrative staff, nurses, other physiologists and healthcare assistants.
- Support the day-to-day running of Cardiac ECHO clinics, supporting the smooth and efficient flow of patients through the department.
- Work collaboratively with registered nurses, clinicians, and other members of the multidisciplinary team to support the safe and effective delivery of care.
- Act as a professional and positive role model within the outpatient team, demonstrating appropriate standards of behaviour, care, and communication at all times.
- Maintain confidentiality, Health and Safety, Data protection & Wide range of knowledge for all areas of department
- Communicate effectively at all levels with patients and other health professionals. (Many patients may have problems with understanding due to age, language, culture, disability etc.
- Be able to empathise with patients and provide re-assurance when required.
- Have the ability to deal with difficult situations and patient distress.
- Respond appropriately to emergency situations by following local procedures and escalating concerns immediately to registered staff.
- Promote a culture of safety, dignity, and respect, ensuring patient comfort, privacy, and wellbeing are maintained at all times.
- Contribute to maintaining a clean, safe, and well-organised clinical environment, including stock checks, equipment preparation, and infection prevention measures.
- Support the orientation of new starters and students.
- Maintain and develop own knowledge and skills through mandatory training, supervision, and ongoing development.
- Adhere at all times to centre policies, procedures, and relevant professional and organisational guidelines, including confidentiality and information governance requirements.

Governance

- Patient safety and confidentiality - Ensure all patient information is handled in accordance with GDPR, information governance policies, and local procedures, maintaining confidentiality and discretion at all times
- Regulatory compliance - Adhere to all centre policies, procedures, and statutory requirements, supporting compliance with CQC standards and other regulatory frameworks
- Incident reporting and escalation - Identify, report, and escalate complaints, concerns, incidents, or near-misses promptly, ensuring accurate documentation in line with centre governance processes
- Audit and quality assurance - Participate in audits, checks, and quality improvement initiatives
- Continuous improvement - Support a culture of learning and development, proactively suggesting and implementing improvements to patient pathways, and service delivery

- Professional accountability - Act with integrity, discretion, and professionalism at all times, representing the centre positively to patients, colleagues, and external stakeholders

Working at Welbeck

Infection Prevention & Control

All Welbeck employees, whether involved directly or indirectly in the provision of healthcare, have a duty to cooperate with and implement business policies and procedures in preventing and controlling infection. This includes co-operation with colleagues and contractors also involved in providing healthcare so far as is necessary to enable the business to meet its obligations under the Health and Social Care Act 2008.

Safeguarding

Welbeck is committed to safeguarding and promoting the welfare of children, young people and adults at risk and expects all staff and volunteers to share this commitment and ensure they work in accordance with the Welbeck Safeguarding Child and Adult at Risks Policies and Procedures.

Employees must ensure that they remain up to date with safeguarding training requirements and know how to report safeguarding concerns or allegations against staff and should follow safeguarding policy and procedures and the allegations against staff policy.

Confidentiality

Maintain confidentiality in relation to personal data held for colleagues and patients, ensuring that it is processed lawfully; for no purpose other than that for which it was obtained; is relevant to that purpose; is retained for no longer than is necessary; is processed in accordance with the rights of the subject to access and accuracy; and is protected from accidental loss or damage by the requirements of the Data Protection Act (as amended), and records management guidance.

Maintain confidentiality of patient-identifiable personal data using a non-identifiable alternative, where practicable, and limiting access on a strictly need-to-know basis under the responsibilities of the Welbeck Caldicott Guardian.

Risk

Accept personal responsibility for contributing to the management of risk, including the reasonable avoidance of any action which would knowingly cause unacceptable risk to self, others, or to the business. As far as is reasonably practicable attempt to prevent other people from undertaking tasks or actions which would knowingly cause risks to self, others, or to the business, following the business policy and training. Identify and report actual or potential hazards/ risks in the work environment per business policies and take immediate action to minimise risks where it is reasonably practicable to do so. Identify and report to the appropriate authority incidents of risk, neglect, abuse or endangerment to vulnerable adults and children. Follow Welbeck Health Partners policy on the use of Personal Protective Equipment e.g., Masks, Gloves, Visors etc. Awareness of and compliance with Health and Safety Regulations.

Equality & Diversity

The business recognises the benefits of a diverse workforce reflective of the communities that we serve and is committed to equal opportunities in employment with a devotion to eliminating all forms

of unlawful discrimination.

The business aims to promote equality of opportunity and good relations between staff and patients (including volunteers, contractors and bank staff). All individuals have a duty to adhere to the Welbeck Equality and Diversity policy and individual responsibility towards the application and understanding of the Equality Act 2010. Inequitable behaviour will not be tolerated, and every person has a responsibility to highlight discriminatory practices.

Health and Safety at Work

In addition to the business responsibilities under the Health and Safety legislation, you are reminded of your responsibilities for health and safety at work under the Health and Safety at Work Act 1974 (as amended) and associated legislation. These include the duty to take reasonable care of the health and safety of yourself and others in your work activities and to cooperate with your employer in the discharge of its statutory duties. You must adhere strictly to the business policies and procedures on health and safety and report all accidents, dangerous occurrences, unsafe practices or damage to your manager promptly using the business incident reporting system. You must make use of appropriate training, safety equipment, protective clothing and footwear and attend training. Failure to comply with these requirements may result in disciplinary action.

Disclosure and Barring Service (DBS)

If the post you are undertaking requires you to complete a DBS disclosure, this will be managed and processed in line with the DBS Policy, and you will be required to sign up and maintain your subscription to the DBS Update Service.

This job description outlines the main areas of responsibility and is not exhaustive. It may be reviewed by agreement between the post holder and their manager according to the changing needs of the service.

Person specification

REQUIREMENT	ESSENTIAL	DESIRABLE	EVIDENCE
Education/Professional Qualifications			
Degree in Clinical Physiology or Healthcare Science equivalent	✓		A/I
Qualified in accredited courses in specialist areas (BSE)	✓		A/I
SCST proficient in ECG	✓		A/I
Experience			
At least 2 years post qualification experience	✓		A/I
Ability to prioritise workload	✓		I
Documented evidence of good clinical practice	✓		
Ability to initiate and continue in house training programmes		✓	
Ability to demonstrate good levels of organisation, planning and evaluation of care	✓		I
Experience of effective team working across settings	✓		I
Knowledge and Skills			
Strong organisational and time-management skills	✓		I
Computer skills for the use of presentations, reports and statistical analysis e.g. PowerPoint, Excel and Word programmes.	✓		I
Effective verbal, written, and non-verbal communication skills, adaptable to a range of audiences (patients, clinicians, peers, external stakeholders)	✓		I
Ability to work autonomously and collaboratively	✓		I
Able to independently perform a range of Cardiology investigations including Echocardiography	✓		A/I
Importance of confidentiality: Health and Safety, Data protection & Wide range of knowledge for all areas of department	✓		A/I
Personal Abilities			
Demonstrates Welbeck values	✓		I
Calm and professional under pressure; able to prioritise and problem-solve effectively	✓		I
Adaptability – role will require shift work provision	✓		I

Evidence key: A = application · I = interview · T = test

How to apply

All interest, queries and applications for this role at Welbeck Oxford are handled exclusively by Castlefield Recruitment. To apply, submit your CV via the advert below or email Stephen directly.

https://www.castlefieldrecruitment.com/job-board

Stephen Warne

Manager – Healthcare Division, Castlefield Recruitment

M: 07570 721 519 | **T:** 0161 938 7234
stephen.warne@castlefieldrecruitment.com